EMPLOYMENT INSURANCE **SYSTEM (EIS)**

Have your job recently being affected during this challenging period?

What is the Employment **Insurance System (EIS)?**

- The EIS was first implemented in January 2018 by SOCSO.
- It is a financial scheme aimed at helping employees who lost their jobs until they find new employment.
- The contributions are being collected in a fund in order to provide financial assistance to retrenched employees.
- It also aims to provide extended welfare coverage and aid in job search via career counselling and job-hunting assistance.

Eligibility and Conditions

To successfully apply for benefits, employees covered by the EIS Act should fulfill the following conditions:

- Apply within 60 days after their Loss of **Employment (LOE).**
- Meet our Contributions Qualifying Conditions (CQC) (i.e. must have paid contributions to SOCSO EIS for a minimum number of months within a specified period)
- Be unemployed under our definition of Loss of Employment (LOE)

What are not included under the Loss of Employment (LOE)?

The following **CANNOT** be accepted as Loss of Employment (LOE):

- Dismissal due to misconduct by the employee.
- Voluntary resignation.
- Retirement.
- The expiry of a fixed-term contract (includes unconditional termination of a contract based on an employer-employee agreement or the completion of the project stated in the contract).

How the EIS can help you?

The Employment Insurance System Act covers all workers who are:

- Malaysian citizens/permanent residents
- Aged 18-60*
- Working in the private sector**
- Employed based on a contract of service

*Important exception: Workers aged 57 and above who have never paid contributions before that age are NOT covered by the EIS Act and are NOT required to contribute

** The EIS Act does NOT cover domestic workers, the self-employed, civil servants, and workers in local authorities and statutory bodies.

What are considered as the Loss of Employment (LOE)?

The definition of Loss of Employment (LOE) includes:

- · Normal retrenchment and redundancy.
- VSS/MSS (Voluntary/Mutual Separation Scheme).
- Closure of the company due to natural
- disasters. Bankruptcy or closure of the company.
- Constructive dismissal.
- Resignation due to sexual harassment or threats made in the workplace.
- Resignation after being ordered to perform dangerous duties that are not within the job scope.

How to apply?

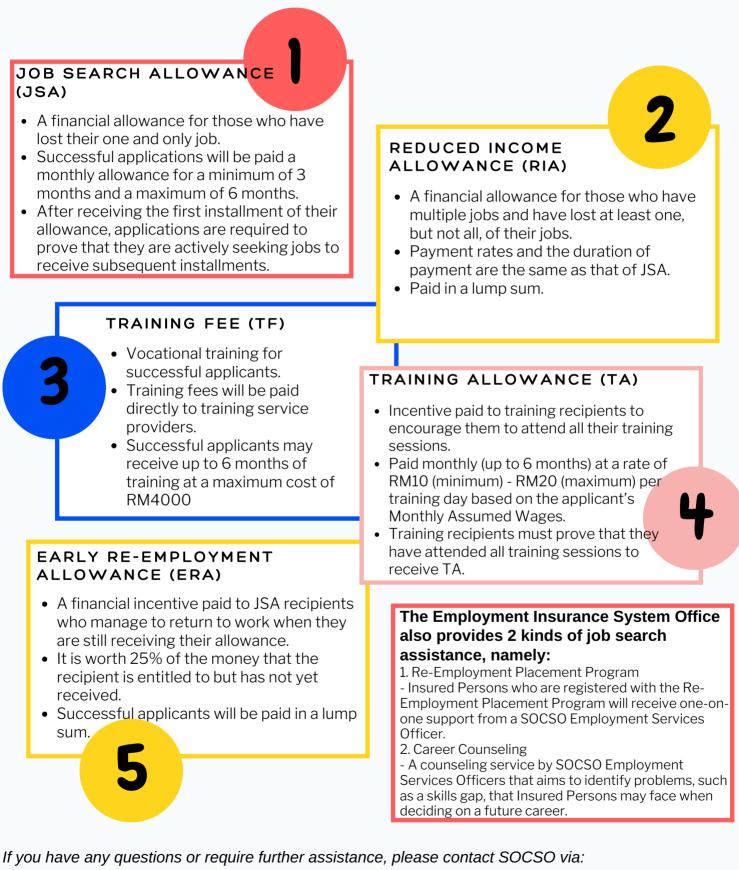
You may apply online at or in person at any PERKESO office.

- · Click on this link to apply online (https://eis.perkeso.gov.my/eisportal/insu red/appl/instruction).
- When applying, please bring the following documents:
 - A copy of your NRIC.
 - Proof of Loss of Employment (LOE),
 - e.g. a termination letterA copy of your bank account information.
 - Pay slips for the last 6 months.



Employment Insurance System (EIS)

The Employment Insurance System (EIS) Office offers two kinds of benefits, namely monetary benefits and job search assistance. The 5 types of monetary benefits are:



- Website: <u>https://www.perkeso.gov.my/index.php/en/</u>
- Email: eis@perkeso.gov.my
- Customer Service Hotline: 1 300 22 8000